



# CHILDREN'S CHARTER OF DEMANDS

for  
Salamat, Swachchh, Shikshit, Saksham,  
Sabka SURAT 2018

Equal rights & opportunities  
FOR EVERY CHILD

Child Friendly Smart City Knowledge Center,  
Municipal school no. 160, City light, Surat 395007



CFCSurat



ChildSurat



ChildFriendlySurat



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**Facilitated by**

Child Friendly Smart City Knowledge Center, Surat

(A Joint initiative of Surat Municipal Corporation, UNICEF & implemented by Urban Health & Climate Resilience Center of Excellence, Surat)





## Opportunities for **YOU** to be the “Child Friendly Surat” Youth Advocates

- If you belong to age group of **14-18** years
- If you would like to **volunteer** your **time & energy** towards the cause of “Child Friendly Surat City”
- If you have a combination of **creativity & talent** (if you are good at social media management or graphic design or research or communication or event management or many such relevant skills)

**We look forward to welcome you!!**





## About Child Friendly Smart City Knowledge Center, Surat

Launched in September 2017, Child Friendly Smart City Knowledge Centre (CFCKC) is a joint initiative of Surat Municipal Corporation (SMC) and UNICEF. The first of its kind initiative in the country, this initiative is operationalized by Urban Health and Climate Resilience Centre of Excellence (UHCRC), a registered Public Private Partnership Trust by Surat Municipal Corporation. CFCKC acts as 'knowledge Hub' for children, ensuring accountability of stakeholders and citizens towards child well-being.

### CFCKC City Partners

Government Medical College, Surat	Sarvajani Education Society	The Millennium School, Surat	Mahila Sahkari Udyog Mandir
MSW programme, Veer Narmad South Gujarat University	Pratham Council for Vulnerable Childre, Surat (Child-line project)	L P Savani school	DREAMS Foundation
SAHAS, Surat	Samata Charitable Trust	Shri Sarasvati Hindi Vidyalaya	Child Online Protection Foundation of India
Humara Bachpan, Surat	Child Rights Forum	Shardayatan School	Surachana Educational & Charitable Trust
Sanmitra Education Trust	Pratham Education Foundation	Agrawal Vikas Trust (Municipal school no. 160)	Centre for Social Studies
Parenting for Peace	Surat Pediatrics association Charitable Trust	Mahila Housing SEWA Trust	N J Charitable Trust Academy
National Institute for Women & Child Development	Surat Manav Seva Sangh	P. P. Savani university	Smt. V.D.Desai (Wadiwala) school
Navssarjan Trust	Gujju Student	Sarvajani College of Engineering & Technology	

#### Vision CFCKC

Developing 'Child Friendly Surat city' and sharing the learnings with other cities of India.

#### Mission CFCKC

Create an environment where young lives are provided an opportunity to grow and develop in safe and secure city, conducive to realize their full potential, with a special focus on urban poor.

## Preface

World Children's Day is an annual global moment 'for children, by children'. In 2018, the world will come together on World Children's Day to reach 1 billion people to play their part in building a world where every child would be in school, safe from harm and can realize their potential.

#### WHY?

November 20th is the UN's Universal Children's Day, the day when the most-widely ratified human right treaty in history, the Convention on the Rights of the Child, was adopted. November 20th is a date to celebrate the progress made for children, hold leaders accountable for the promises made to children, and address the work that still needs to be done.

#### Theme

Children are taking over and turning the world blue. This year the world is going blue to build a world where every child is in school, safe from harm, (including health), and can meet their potential and we know you do too.

On occasion of World Children's Day, Child Friendly Smart city Knowledge Center (CFCKC) is pleased to release the "Children's Charter of Demands". Children's vision, expectations, concerns and need for the "Salamat, Swachchh, Shikshit, Saksham,

Sabka Surat". The Children's Charter of Demands will act as a guide for child friendly city and sustainable development. This is the first charter 'by the children for the children', facilitated by 'Child Friendly Surat' city partners. This charter of demands is being released on 'World Children's day 2018' event in the presence of senior officers, public representatives and NGOs of Surat city.

The charter has been prepared after 30 empirical participatory interactions with 450 children of 43 city institutions (schools, Anganwadis, NGOs & CBOs). The process included children in-school, out of school, with special needs, of all socio-economic classes, gender and geographical zones within city.

The demands for child rights are categorized as per children's perspective into categories - demands for my city, demands for my neighborhood, demands for my education, demands for my health & demands for my safety

The Charter also covers glimpses of children's vision and solutions.

CFCKC is hopeful of this advocacy document becoming a pioneering step for inclusion of children's voices into city planning and governance.



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## A. Demands for My city

(These should be located in all parts of city and accessible to the needy children)

1. Public libraries
2. Free Wi-Fi access for children wherever required
3. Music and dance learning centers
4. Yoga and exercise centers
5. Promotion of entertainment platforms to deal with social media hazards (children's film festivals, documentaries film clubs, skit and drama competitions, Initiatives like Tapi festival & U-turn)
6. Development of places like river-front walkway- to provide comfort during hot weather conditions
7. Safe playgrounds & Sports complexes with CCTV cameras, including children with special needs, outdoor games & sports competition
8. Take measures to develop a clean and green Surat City where children have access to clean air and water- safe gardens

### Our Vision, Our Solutions!

"We have Rani Lakshmibai garden in Mahakali nagar area. Many times older boys sit there in groups and don't allow us in evenings to play in garden. Outdoor Play Ground equipment like slides and swings are not safe. We want a garden with separate play area for younger children, security guard & CCTV cameras, play equipment and toys which have smooth and soft corners and cause injuries. Grass and white sand (*reti*) should be on surface so that younger children don't get injured if they fall.

Anganwadi of Mafatnagar area are very congested. Babies and younger children have no space there to play. Anganwadis & schools should have adequate play spaces."

(11 year old Arun & 9 years old Akash, Udhna)

9. Sufficient and clean public toilets
10. Wide roads without encroachments and walkable footpaths
11. Safe road traffic management to make it child friendly

### Our Vision, Our Solutions!

"Surat has pink autos for women and girls. Can they start 'White Autos' for us- for children? That will help us to travel safely to schools as well as coaching classes. Also, exclusive city buses can be scheduled during school timings. People will recognize that it's a facility for children and my parents will also be at ease then"

13 years old Jay, Adajan

12. Noise control near schools and hospital
13. Build capacity of residents and children in disaster risk reduction measures.



## B. Demands for My neighborhood

14. Control measures for no open littering, indiscriminate garbage disposal practices
15. Adequate dustbins, regular and fixed timings for door-to-door garbage collection
16. Segregation of wet and dry wastes at household and society/ basti level (slum)
17. Management of stray dogs and animals to prevent cases of dog bite and injuries
18. Disposal of bio-medical wastes in bins to ensure safety for street children
19. Fogging, use of mosquito repellents & mosquito nets and clearing water logging to prevent mosquito-borne diseases
20. Sufficient and clean public toilets in all bastis; Separate toilets for children and adolescents
21. Adequate clean drinking water at doorsteps 24/7
22. Paved and clean roads in every basti
23. Street lights for girls and women safety
24. Water logging during excessive rains should be managed effectively and drainage issues should be resolved
25. Dedicated evacuation centers for emergency situations like floods

### Our Vision, Our Solutions!

"As a part of my daily household work, I have to go to buy milk packet early morning around 5 or 6 am. But I can't go alone unless the sun rises. The road is dark. I get scared of boys as well as the dogs or if something happens to me then what will I do? I ask my friend to accompany me but she doesn't get up early.

We want street lights in every lane- and not dim ones but with sufficient light. Earlier the Corporation had installed it but some people have stolen those. A strict police action must be taken against such theft. What we can do? Utmost, we can convey it to our parents."

-13 year old Sanya from Bhestan, Surat

## C. Demands for My Education

26. Inclusive and compulsory quality education for all children living in Surat city
27. Sufficient number of teachers in Municipal Schools as per number of classes and students
28. The school library must have adequate and recent books with updated knowledge.
29. Poor students who want to continue higher education but can't afford, should get scholarships
30. Support for schooling and skill training to Children with Special Needs (CWSN), including for those living in slums
31. Stress management and life skills workshops and provision of counseling in schools
32. Basic computer and spoken English education classes in slums
33. Skill and literacy training centres for girls and boys dropped out from schools
34. Vocational and career guidance programs and centers in schools
35. Job creation and placement opportunities for passed-out students

### Our Vision, Our Solutions!

"I am 16-year-old. I had to leave school after 8th standard. High school is far and my father didn't allow to go there. Also, there was nobody to look after my two younger brothers. I wake up early in morning and do all household work like washing utensils and cloths, cleaning the house, helping mother in kitchen. In afternoon, I rest, watch Television and also help my mother in embroidery work.

I would like to complete my education because education is good for us. I also want to learn to speak English and computer. If beauty parlor or mehendi or jewellery making classes are organized here at Anganwadi, my friends and I will surely come in afternoons."

Payal from Prabhunagar, udhana



## D. Demands for My Health

36. Adequate Government hospitals and maternity homes as per population and with all required facility for ensuring health and nutrition to all children
37. Medical camps in bastis (Slums) on regular interval.
38. Vaccination camps- every child must be vaccinated, vaccination at school
39. Regular school health check-ups and follow-up of sick malnourished children
40. Hand-washing and personal hygiene learning campaigns in school
41. Nutrition and diet counseling in schools
42. Affordable treatment, information centers for awareness of health benefit schemes for poor
43. Campaigns in community against substance abuse like tobacco chewing and alcoholism

### Our Vision, Our Solutions!

A frequent question-answer during demand generation –

Q- Why cleanliness is one of the top demands according to you?

A- Rise in Malaria, Dengue, Swine Flu and many other infections nowadays is result of dirt, filth and lack of cleanliness. Dustbins should be more. Garbage collection vans should come regularly. People also need to learn that wet waste should be disposed in green bins & dry in blue bins.

"I am proud of my city as a 'clean city' but cleanliness should be all across the city and people should learn not to spit, segregate waste & keep the city clean like their homes."

- Rutvik, 15, city light

## E. Demands for My Safety

44. Housing structures ensuring protection of children from accidents and injuries from boundary walls, balcony grills, society gates
45. Safety in public transport and auto rickshaws for children, especially for girls. Installation of CCTV wherever required and adequate protection for children
46. Helpline and earliest help for children victims suffering from abuse, harassment and cyber crimes
47. Cyber safety training for children and parents
48. Self-defence training for adolescents, including girls
49. Anti-bullying measures in schools and neighborhoods
  - Like Complaint box, peer support, Educational pamphlets and training for bullying prevention, counseling support for victims, complain reporting mechanism
50. Anti-ragging squads in schools and colleges
51. No gender discrimination and physical punishment in schools

### Our Vision, Our Solutions!

"Our area is being recognized in Surat as unsafe because of rising theft, crime and rape incidents. This is embarrassing. I myself witnessed petrol theft last week. SMC has provided benches at public places for senior citizens but boys sit there and tease girls in the area. This should be stopped immediately. We need more police chowkis and police should take strict actions. We, girls, need self-defence education."

-15-year-old Tasneem, Limbayat

52. No Child labour in city
53. Marriage before age 18 years must be stopped and action should be taken. Community education to prevent early marriage.
54. No female infanticide and strict action against those who are involved in such crimes
55. Disaster-proof school buildings with accidents preventive infrastructure and DRR training for school children

### TOP 4 DEMANDS

My city	My Neighborhood	My education	My health	My safety
Traffic management	Cleanliness	More higher secondary schools	Medical camps	Safe public transport
Trees	Waste segregation	Joyful learning	Vaccination to all	CCTV cameras in high risk areas
Gardens	Water logging prevention	Skill centres in bastis	Hand washing	Anti bullying measures
Playgrounds	Street lights	School infrastructure & safety	Campaign against Substance abuse	Disaster management training



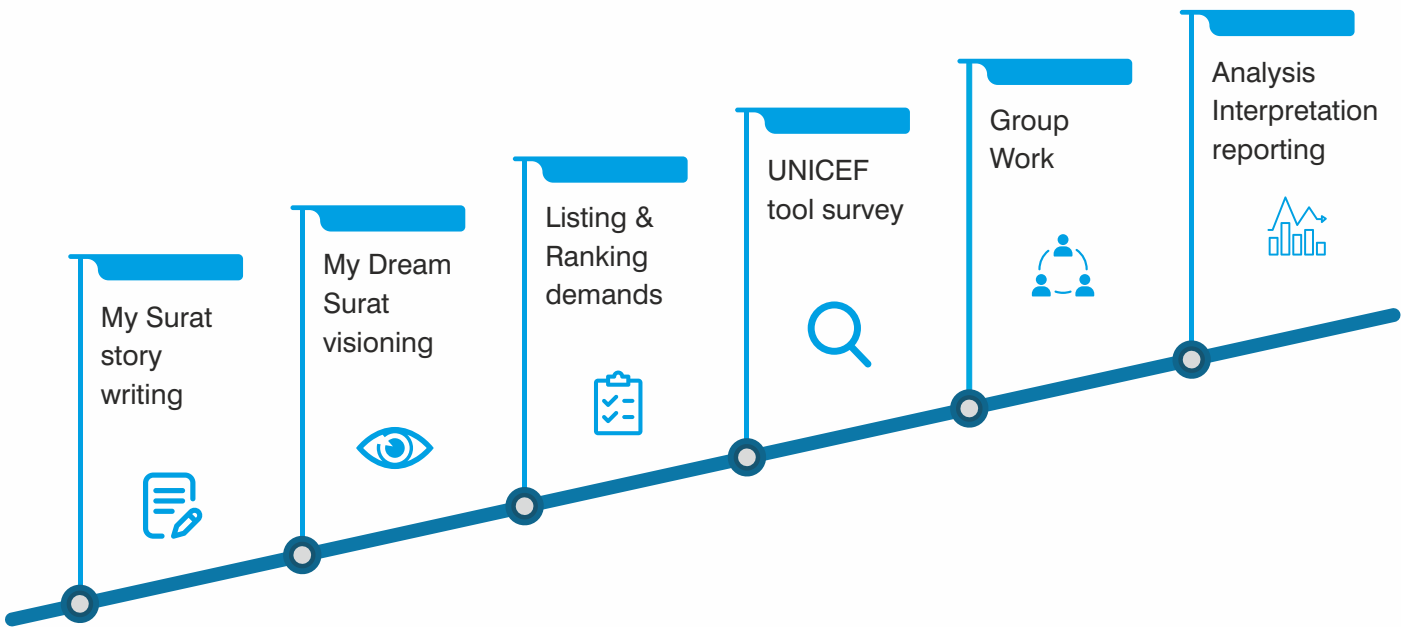
Children from Shardaayan school learning identifying mosquito breeding sites in schools



"We want Salamat Swachh Shikshat Sakahm Sabka Surat!" (PC- CFS volunteer Darsh Dalal)



Children’s charter of demands compilation process



Institutions & children involved- a snapshot		
Sr. No.	Institution	Number of Children
1	The Millennium School	67
2	Shardayatan school	56
3	L P Savani school	19
4	Sarvajanik Education society schools	18
5	Sarasvati Vidyalaya	17
6	Municipal schools	70
7	Anganwadis (out of school girls & boys)	174
8	Children associated with NGOs & CBOs	29

